



PEGASUS
INTERNATIONAL
COLLEGE

CORPORATE TRAINING

 pegasus.edu.vn



KinderWorld International Group (Singapore)



1986

Established in Singapore



2000

Operations in Vietnam



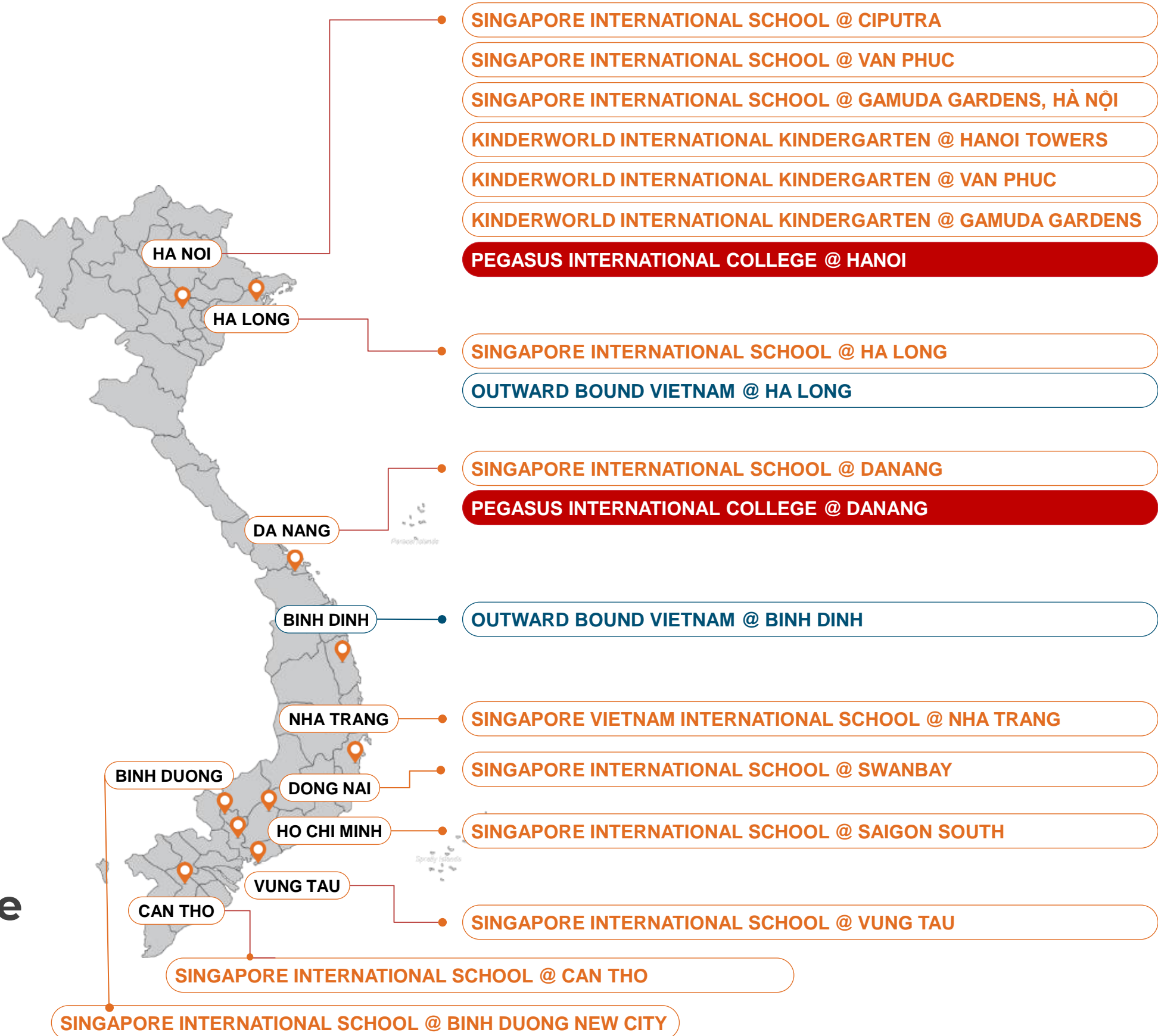
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Campuses in Vietnam



Education & Training

K-12, College, Corporate Training, Outdoor Education





INTRODUCTION

Pegasus International College was **established in 2015** by KinderWorld International Group (Singapore), with 02 campuses in Da Nang and Ha Noi.



HA NOI

Address: No 2/2C, Van Phuc Diplomatic Area, Kim Ma Street, Ba Dinh, Ha Noi



DA NANG

Address: Vung Trung 3, Phu My An New Urban Area, Hoa Hai Ward, Ngu Hanh Son District, Da Nang





TRAINING CAPABILITY

**> 10 years
of experience**

in corporate training for
the hospitality industry

**~3,500
students**

from corporates that have
participated in Pegasus'
training courses

**90 %
4* - 5* hotels**

of customers are 4* - 5*
rated hotels and resorts

TRAINING PROGRAMMES

Pegasus International College provides high-quality vocational training programmes from **The UK, Australia, Singapore and Vietnam qualifications**, in the field of hotel management, culinary arts, and service-oriented business fields.



Specialisations

- Hospitality Management
- Culinary Arts
- Business - Services

Over 10 years of experience

Pegasus takes pride in being a professional organisation specializing in **designing training programmes for corporates in the hospitality, tourism, and service industries**, aiming to enhance management skills and increase efficiency in operational activities



THE IMPORTANCE OF HUMAN RESOURCE TRAINING FOR HOTELS

- ▶ Developing, standardizing, and enhancing professional skills for staff in all departments
- ▶ Enhancing management capabilities for supervisory staff, senior leaders as well as optimizing operational activities, and increasing the hotel's competitiveness.
- ▶ Assisting corporates in achieving sustainable growth in the context of internationalization.

WHY PEGASUS?

1

High-quality training programmes tailored to meet the practical needs of businesses.

2

Professional trainers with many years of experience in the hospitality industry.

3

Classes are organized systematically, with advanced teaching methods grounded in VTCB's training and evaluation model, enabling students to actively engage with topics through practical activities and experiences.

4

Over 10 years of experience in training with international programmes from Australia, The UK, and Singapore in hotel management, focusing on human resource training for 4*-5* hotels and resorts.

5

Part of KinderWorld International Group (Singapore) with over 20 years of experience in investing and operating education in Vietnam.

6

Certificate of Completion issued by Pegasus International College are **nationally recognized** according to the regulations of the Ministry of Labor - Invalids and Social Affairs.



TRAINING LEVELS

**Manager,
Leader**

- VTOS Hotel Management
- Management and Leadership skills courses

**Supervisor,
Team/Group
Leader**

- VTOS Hotel Supervision
- Training Skills Development

**Staff, Head/Deputy
Head of
Departments**

- Training and Assessing hospitality skills according to VTOS standards



TRAINING PROGRAMMES

1. Training vocational skills according to VTOS:

- Front Office
- Restaurant Services
- Housekeeping
- Hotel Security
- Cooking Skill, Patisserie and Baking

2. VTOS Hotel Supervision

3. Professional Customer Services

4. Training Skills Development

5. English Competency Assessment and Training

6. Customized programs according to corporate's demand

HOSPITALITY TRAINING COURSES AT CORPORATES

PROGRAMME

VTOS FRONT OFFICE SKILLS



VINPEARL HOTELS & RESORTS



1A TANG BAT HO HOTEL



AVANA RETREAT MAI CHAU (HOA BINH)

PROGRAMME

VTOS HOUSEKEEPING SKILLS



MELIA HA NOI HOTEL



HOIANA RESORT & GOLF
(PRE-OPENING PHASE)



WYNDHAM SKY LAKE RESORT & VILLAS



LE PAVILON HOI AN RESORT

PROGRAMME

VTOS RESTAURANT SERVICES SKILLS



MELIA HANOI HOTEL



AVANA RETREAT MAI CHAU – HOA BINH

PROGRAMME

ENHANCING COOKERY SKILLS



RESORT PILGRIMAGE VILLAGE (HUE) - WESTERN CUISINE & ADVANCED PÂTISSERIE



MAY DE VILLE HANOI HOTEL – ENHANCING COOKERY SKILLS

PROGRAMME

**TRAINING FOR
120 CHEFS OF
VINPEARL
RESORTS &
HOTELS IN
VIETNAM**



PROGRAMME

CUSTOMER SERVICES TRAINING



HOI AN BEACH RESORT



SAM TUYEN LAM GOLF & RESORTS



SILK SENSES HOIAN RESORT



MERCURE BANA HILLS

PROGRAMME

VTOS HOTEL SECURITY SKILLS



SAM TUYEN LAM GOLF & RESORTS

PROGRAMME

KITCHEN MANAGEMENT SKILLS



FURAMA RESORT, DANANG



SUNRISE RESORT, HOI AN

PROGRAMME

VTOS HOTEL SUPERVISION



FORTUNA HANOI HOTEL



THE FIVE HOSPITALITY – TC GROUP

PROGRAMME

VTOS HOTEL SUPERVISION



GRAND TOURANE HOTEL, DA NANG



ARMY HOTEL, HANOI



EMERALDA NINH BÌNH



ANA MANDARA DA LAT

PROGRAMME TRAIN THE TRAINERS



HANOI DAEWOO HOTEL



MELIA HANOI HOTEL

PROGRAMME

HOSPITALITY ENGLISH

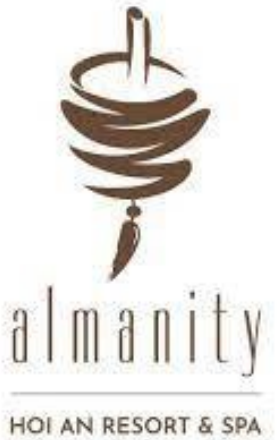


NIKKON HOTEL



FOUR POINTS BY SHERATON DANANG

PEGASUS' CUSTOMERS



PEGASUS' CUSTOMERS



CUSTOMER FEEDBACK



VTOS RESTAURANT OPERATIONS COURSE

The trainers are enthusiastic, possess optimal teaching knowledge, and effectively meet the requirements of the job. The program content is practical and suitable for enhancing the skills of employees in their work



VTOS HOTEL SUPERVISION

The course is an opportunity for different departments to bond together, discuss common working standards and procedures, thereby enhancing cohesion in the operational activities of the system



VTOS FRONT OFFICE OPERATIONS COURSE

The trainers are always willing to support and diligently monitor the practice activities. Content in job-related skills, such as communication skills and problem-solving with customers, is standardized according to specific criteria



The curriculum is practical, enabling supervisors to organize, standardize, and evaluate work promptly and plan their work detailedly and effectively

COLLABORATION PROCESS

Training Demand
Assessment

Training
objectives
alignment

Training
content design

Contract
signing

Training

Post-Training
Evaluation

1

2

3

4

5

6

Pegasus provide Training Demand Assessment Form to corporates to identify training demand

The corporate and Pegasus engage in discussions and reach consensus on the training objectives

Pegasus customizes the training programme based on corporate's objectives

The corporate and Pegasus sign a training contract

Implement the training programme.

Pegasus provides post-training results and outlines further steps for collaboration



DA NANG

Vung Trung 3, Phu My An New Urban, Hoa
Hai Ward, Ngu Hanh Son District, Da Nang

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